



March 09, 2026

FOR IMMEDIATE RELEASE

Dear Editor,

**GHANA LINK REFUTES FALSE CLAIMS LINKING ICUMS TO FUEL SUPPLY
DISRUPTIONS**

Accra, Ghana – March 9, 2026 – Ghana Link Network Services Ltd., operators of the Integrated Customs Management System (ICUMS), has noted with serious concern a false statement circulating in both traditional and social media alleging that the ICUMS platform has been down since Friday, March 6, 2026, thereby preventing Oil Marketing Companies (OMCs) from lifting petroleum products for onward distribution to their filling stations.

The statement, attributed to Star Oil, further suggests that the company has experienced persistent challenges with the ICUMS platform over a period of time and that ongoing technical difficulties with the system are responsible for fuel shortages at some of its service stations across the country.

Ghana Link wishes to state unequivocally that these claims are **false, misleading, and wholly without basis.**

The ICUMS platform has remained fully operational, including throughout the period referenced in the said statement. At no point has the system suffered any outage of the nature being alleged. On the contrary, ICUMS has continued to function as required, with stakeholders actively processing transactions and undertaking their respective functions on the platform without interruption.



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Following internal monitoring and stakeholder engagement after becoming aware of the allegations, Ghana Link engaged the National Petroleum Authority (NPA) to ascertain the facts surrounding the matter. Our checks indicate that the operational challenge in question does not relate to ICUMS, but rather to the **Enterprise Relational Database Management System (ERDMS)** of the NPA.

Ghana Link Network Services Ltd. is deeply disappointed by the publication of these unsubstantiated allegations, which have the effect of misinforming the public and unfairly casting doubt on the integrity and reliability of a critical national trade facilitation platform.

We therefore call on Star Oil to **immediately withdraw the statement** and issue an **unqualified public apology** for putting false and misleading information into the public domain.

Ghana Link remains committed to maintaining the highest standards of operational reliability, transparency, and stakeholder support in the delivery of the ICUMS platform.

– End –

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